WildBlue Repair and Move Policy

In-Warranty Equipment

WildBlue equipment (i.e., TRIA, modem, and surge protector) is warranted 12-months from customer installation date. Equipment damaged due to Acts of God and customer negligence are not covered under warranty. If equipment is determined to be faulty during the first 12-months, it will be replaced at no cost. Labor to replace faulty equipment (less Acts of God and customer negligence) will be provided at no charge during the first 90 days from installation date or from repaired equipment date. Beginning on the 91st day from the installation date or from repaired equipment date, labor will be at $40/hour not to exceed 3 hours ($120). Customers residing more than 50 miles from St. Meinrad, Indiana will be invoiced an additional $1/mile one way.

Out of Warranty Equipment

WildBlue equipment (i.e., TRIA, modem, and surge protector) that is out of warranty will be replaced with like equipment at the following charges. Labor to replace faulty equipment will be at $40/hour not to exceed 3 hours ($120). Customers residing more than 50 miles from St. Meinrad, Indiana will be invoiced an additional $1/mile one way.

TRIA	$206.00
Modem	$172.00
Coax	$ .25/ft.

Move Charge (within same premise)

- Within 50 miles of St. Meinrad, Indiana	$125 plus cost of any new materials
- Over 50 miles from St. Meinrad, Indiana	$125 plus cost of any new materials plus $1/mile one way.

Move Charge (to another premise)

Call 1-877-266-7701 for cost estimate.

Pricing subject to change without notice. Call Cooperatives ONE at 1-877-266-7701 for current pricing

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